## Lake Almanor Lodge Policies

## Please Review the following policies as they will be strictly enforced:

- We wish to provide our guest with a clean and sanitized environment. Those who smoke or vape must do so outside at designated area. A \$200 cleaning fee plus any additional related cost will be charged for smoking or vaping indoors.
- One well-behaved dog is allowed in each of our rooms with a \$25/night fee and signed waiver on file. excluding an ADA compliant Service Animal
- At check-in, the guest must declare/register each dog and/or ADA-compliant Service Dog by providing full information and signature required on a Pet Policy and Agreement and the Guest is responsible to strictly abide by all policies.
- Dogs cannot be aggressive, must be clean, fully house-trained, parasite free and disease free (i.e. ticks, fleas, Parvo, etc.)
- Dogs are not allowed on the bed or the furniture.
- Linens and pillows are not to be used for pets.
- Please do not bathe your pet in the showers and please clean your pet's paws before entering the room.
- Dogs may not be left unattended in a room for more than 1 hour. If a pet is left alone in the room they must be inside of a secured kennel and all animals must remain leashed while on the property.
- Please use the designated area for dogs to relieve themselves. Guest are responsible for cleaning up after their pets.
- Any damage or extra cleaning fees for pets will be itemized and charged to the credit card on file.
- There is a \$300.00 cleaning fee, determined solely by management, for a room left in an unsatisfactory condition.
- Dogs are not allowed in rooms other than that which they are registered.
- Guest found with an **unauthorized** pet in a pet friendly room or a pet free room will be charged \$100 pet fee, along with any applicable damage or cleaning fees.

More detailed terms and conditions are on our website lakealmanorlodge.com under the Terms & Conditions